

1. What areas of *MyHR* Can I access from home?

Employees have access to the following *MyHR* functions from home.

- Update personal information – including your address, phone number, emergency contact information, marital status and name
- View Paycheck
- View and update direct deposit and W-4 information
- Enroll in benefits
- Make changes to benefits for qualifying life events

2. Is the information I access on *MyHR* from home secure?

Yes. Employees who log into *MyHR* from home are first directed to a new, secure TD Bank Financial Group Remote Access Services portal. Accessing *MyHR* from this Internet portal provides an extra level of security.

3. Why can't I access certain *MyHR* functions from home – like time entry or approval?

MyHR home access was designed as a convenience so Employees could view and update their HR information. Functions such as time entry and approval are work-related and only available via work computers.

4. Do I need special software to access *MyHR* from home?

No special software is required to access *MyHR* from home. You can access the system directly through your home Internet browser.

5. What's the best Internet browser to use when accessing *MyHR* from home?

Microsoft Internet Explorer (version 6 and later) is the recommended Internet Browser for *MyHR* Home Access. The user experience may vary on other browsers.

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For Employees who use a Mac, you are encouraged to access MyHR from home using Mozilla Firefox. However, you may need to adjust your pop-up blocker settings to allow content from <https://ras.tdbank.ca>.

6. Can I access *MyHR* from home via my smartphone?

Access to *MyHR* via Smartphone is not supported.

7. How do I access *MyHR* from home using a TD Bank-issued laptop?

You can login to MyHR directly through TeamWOW! using VPN access.

8. Who can I contact if I have difficulty logging into *MyHR* from home?

If you have questions about the login process, please contact the TD Bank Help Desk at 1-866-523-4357.

Please note that the MyHR System Support Team has been decommissioned effective January 24th, 2011. Please contact your Human Resources Business Partner with any questions you have. If you do not know who your Human Resources Business Partner is, please ask your Supervisor. 1-856-533-7299 / humanresources@yesbank.com