

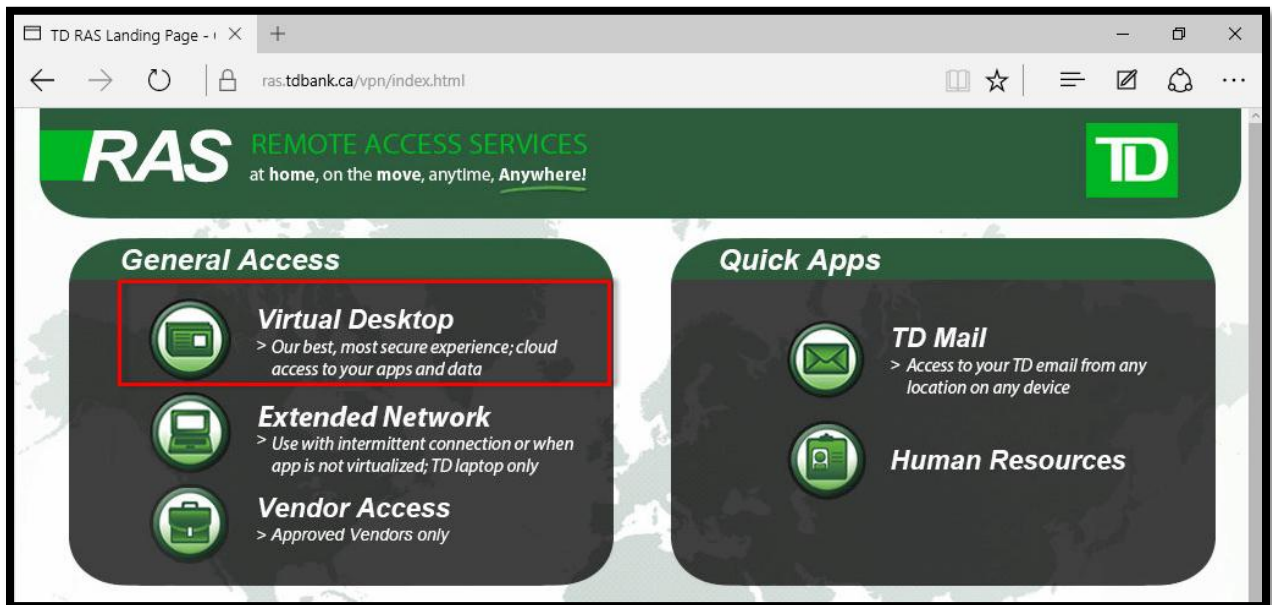
Setup and Configuration on Microsoft Windows 10

Step 1 – Install Citrix Receiver

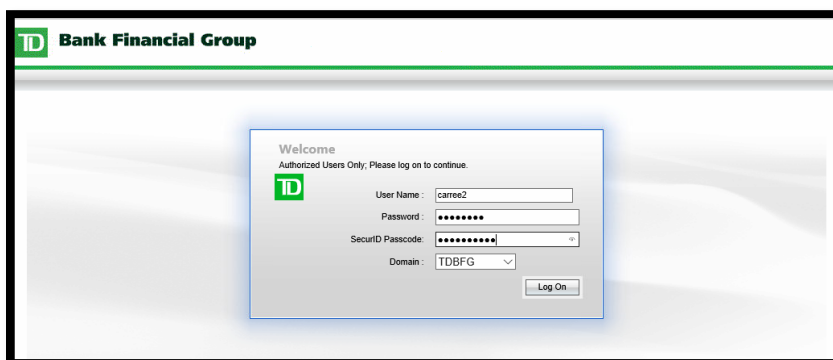
1. Open Microsoft EDGE (Default browser), click on any grey space close to the navigation bar to show the address bar



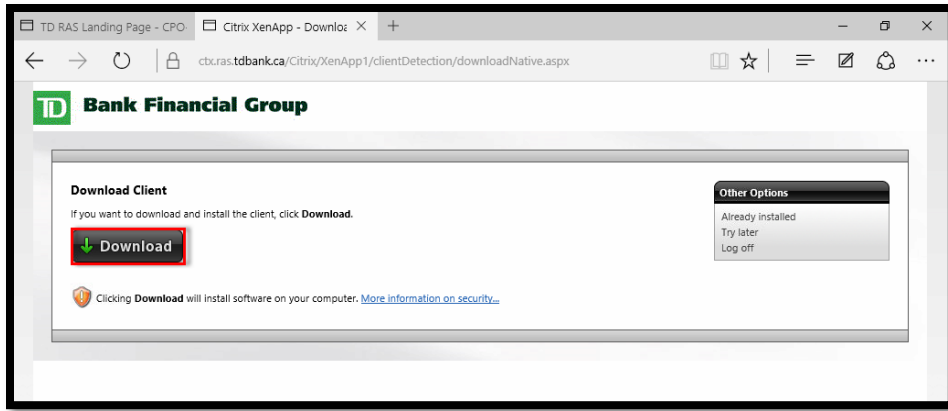
2. Type <http://ras.tdbank.ca> and hit **Enter**
3. Click on **Virtual Desktop**



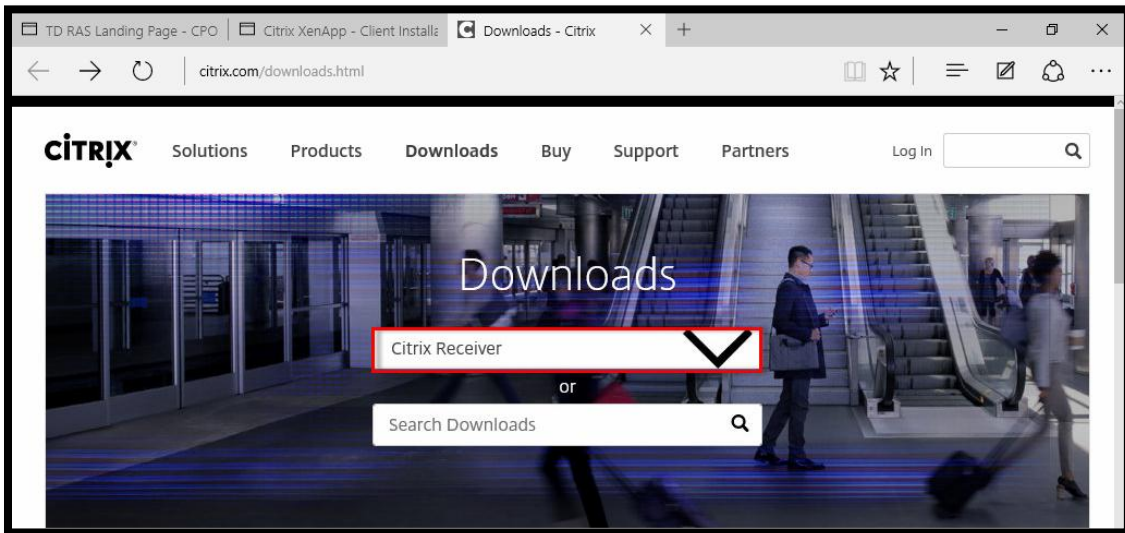
4. Login to RAS using your AD Credentials and SecureID Passcode



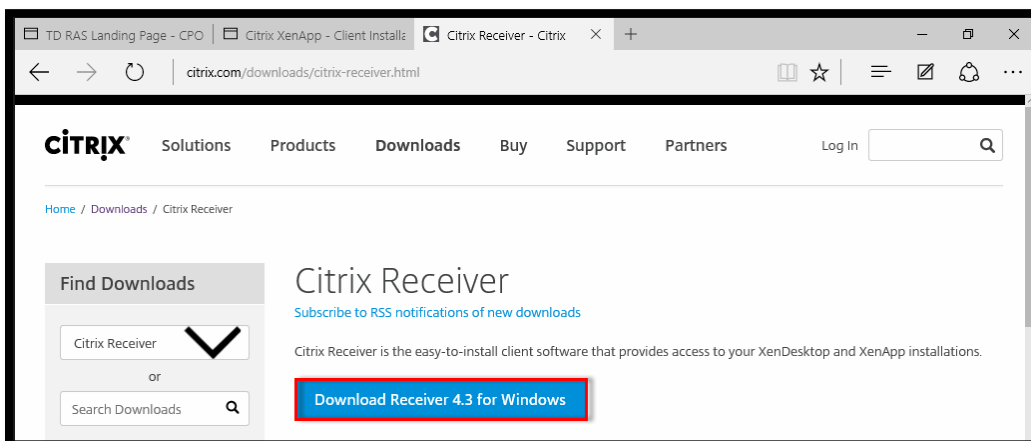
5. Click on **Download** under **Download Client**



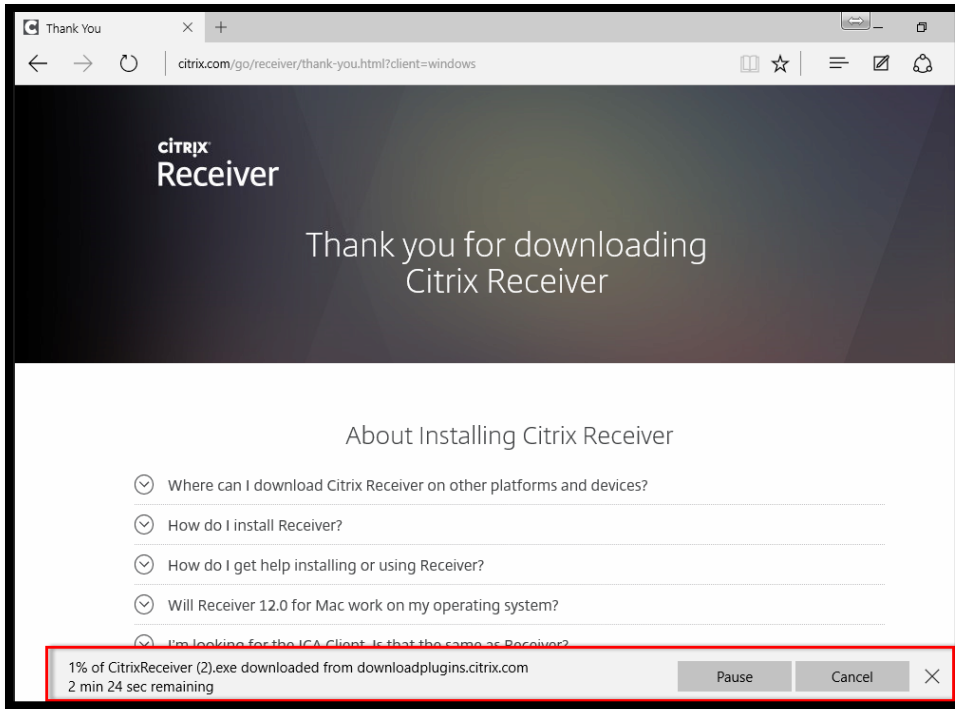
6. Pick **Citrix Receiver** from the Downloads Dropdown box



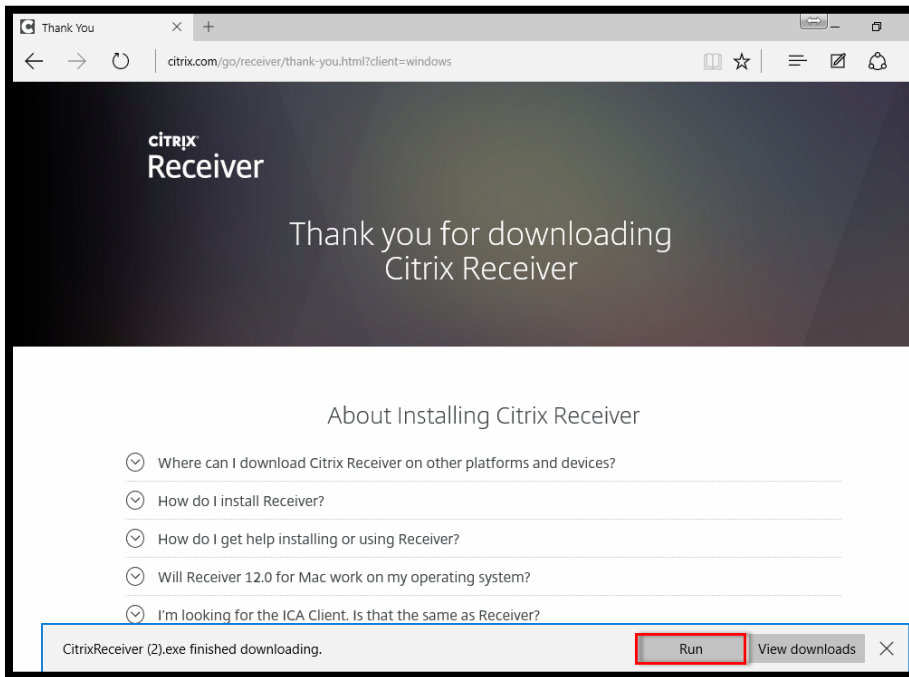
7. Click on **Download Citrix Receiver 4.3 for Windows**



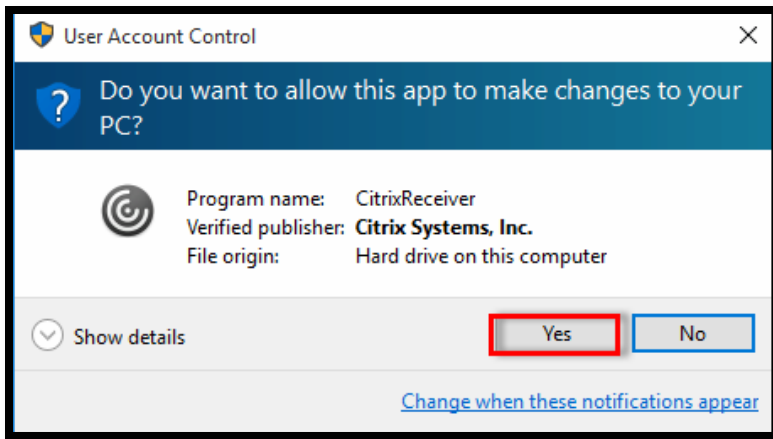
8. You'll see a window showing that Citrix Receiver is being downloaded and its progress



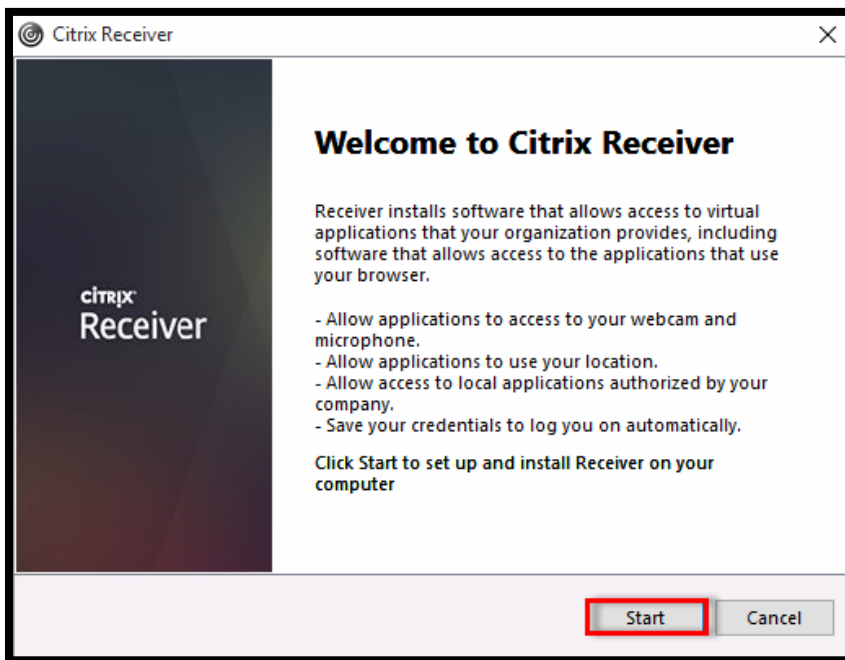
9. After the download is complete, click on **Run**



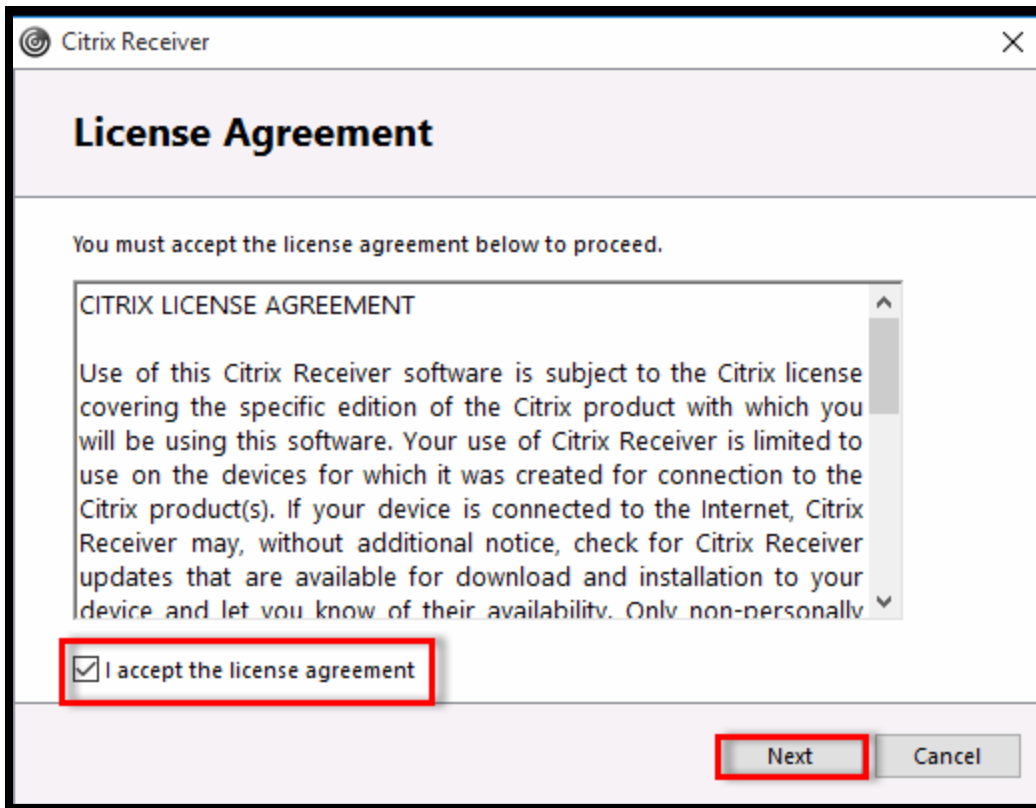
10. Click on **Yes** on the UAC security Prompt



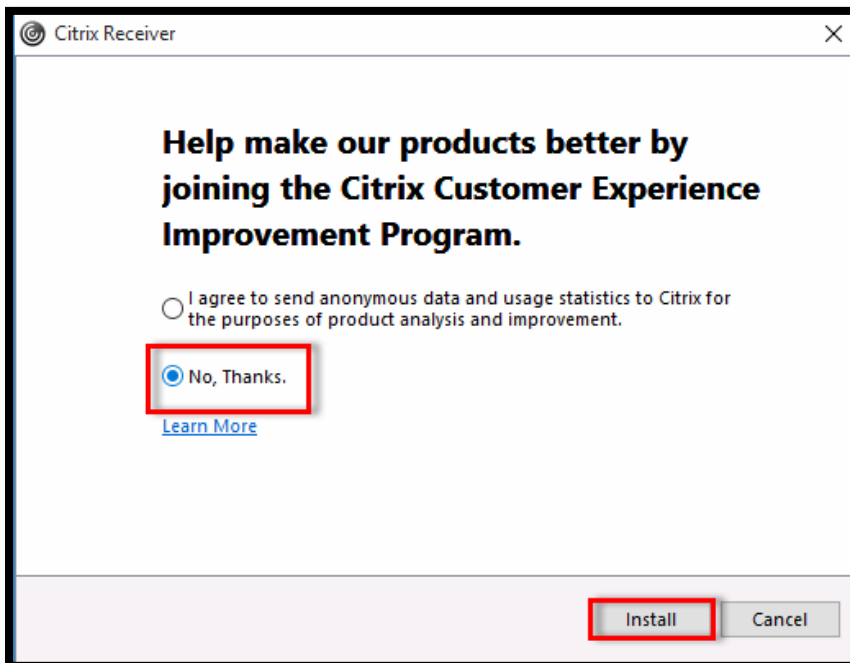
11. Click on **Start** on the first step of the Citrix Installation window



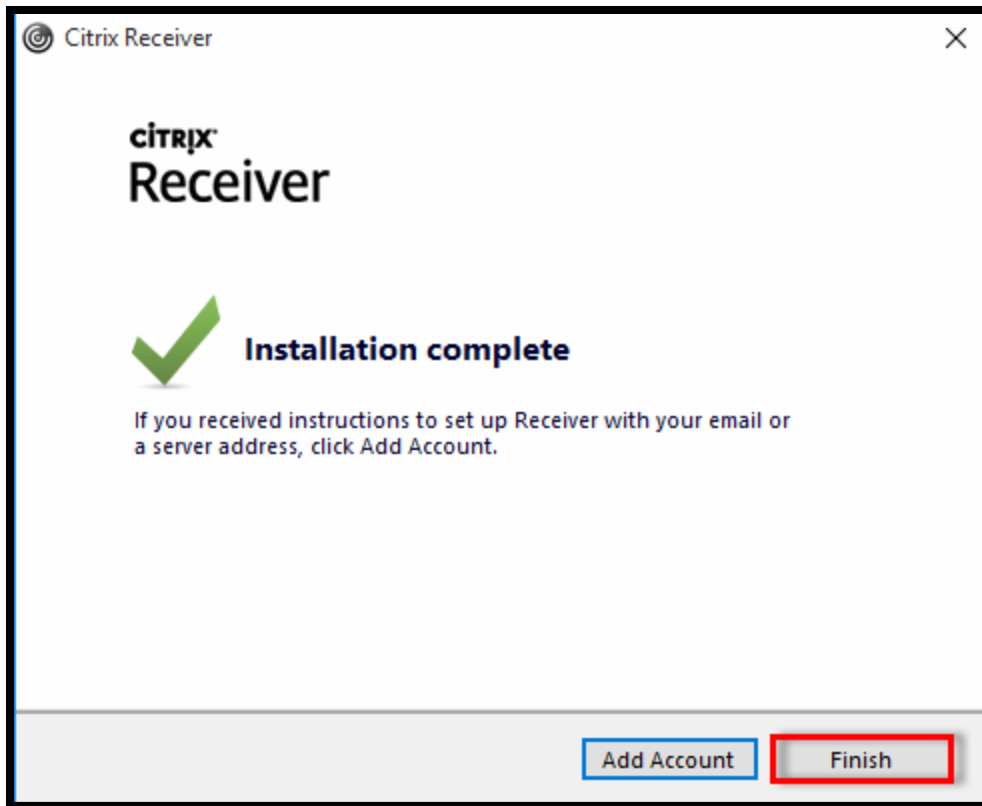
12. Click on **I accept the license agreement** and click on **Next**



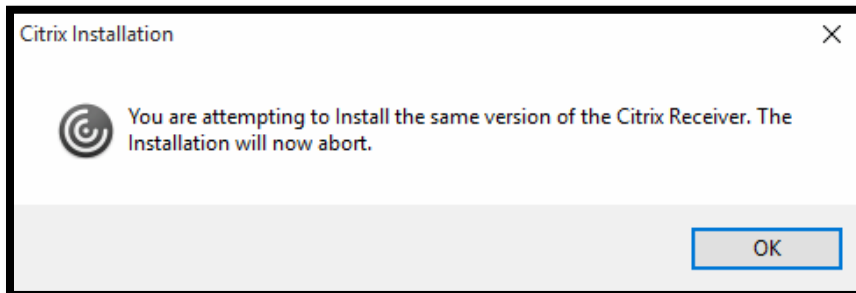
13. Select **No, Thanks** and click on **Install**




14. Wait for the installation to be completed and click on **Finish**

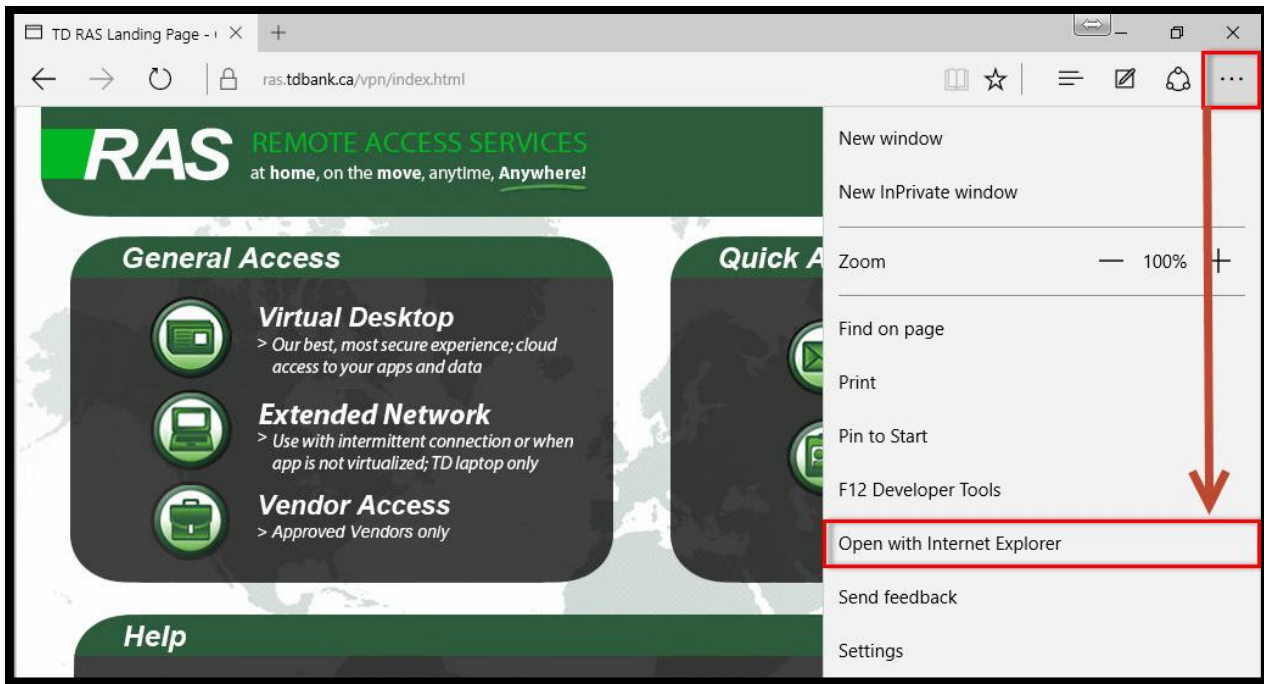


NOTE: If the Citrix Receiver is already installed, the following message will show:

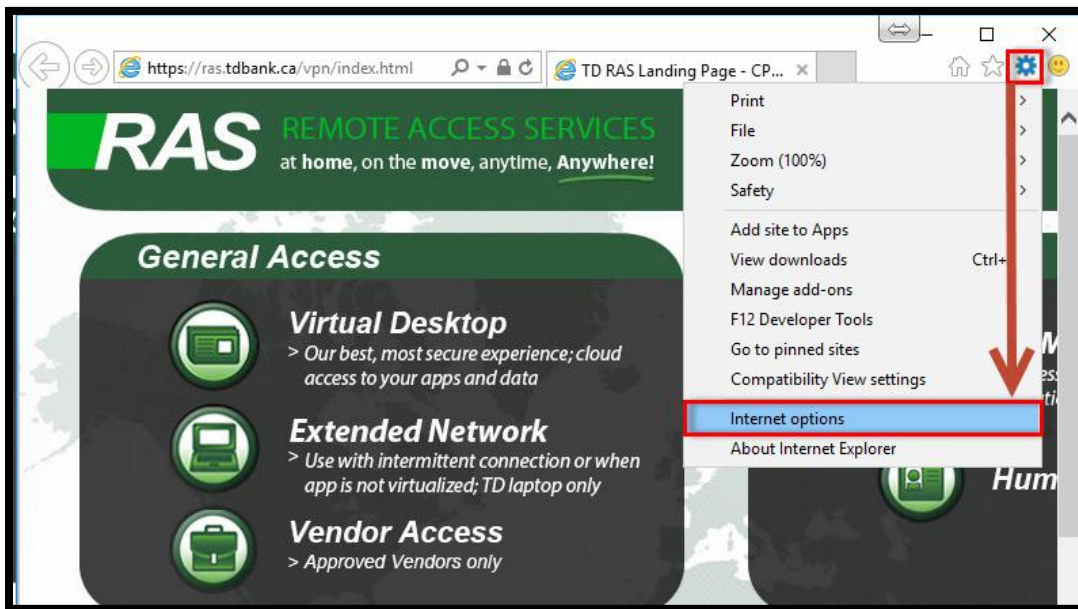


Step 2 - Add tdbank domain to Microsoft EDGE Trusted Sites

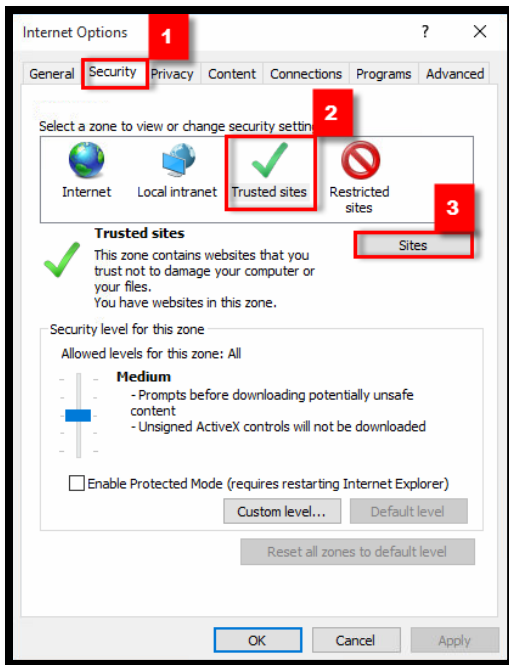
1. Go to <https://ras.tdbank.ca>
2. Click on the icon with the "3 dots"  and click on "Open with Internet Explorer"



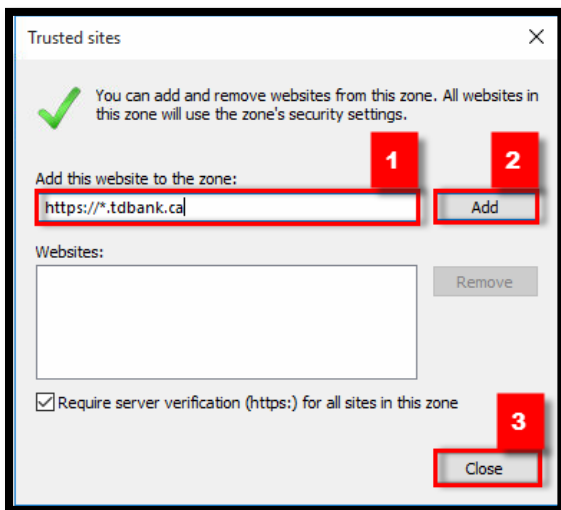
3. Click on the "dented wheel" and go to **Internet Options**



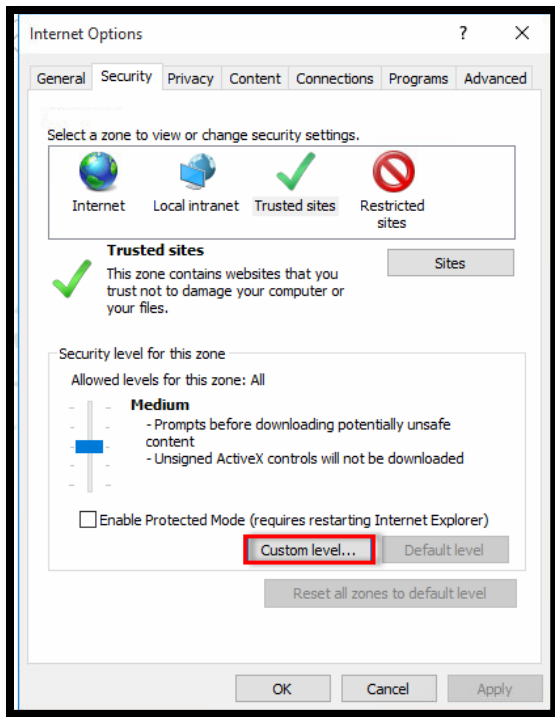
4. Click on **Security** Tab, pick **Trusted Sites** and click on **Sites**



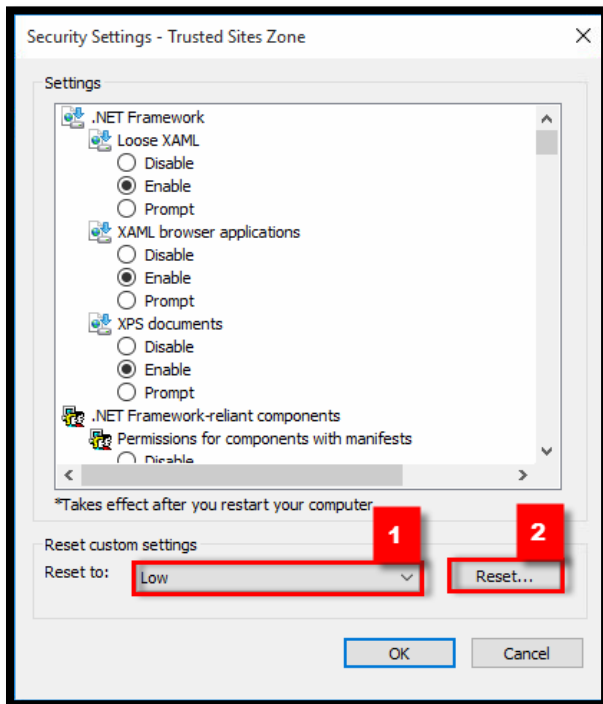
5. Type https://*.tdbank.ca and click on **Add**, then click on **Close**



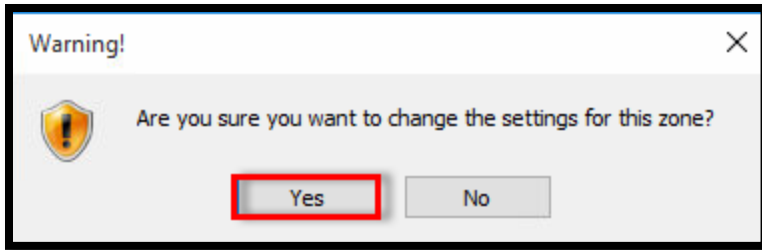
6. Click on **Custom Level**



7. Set the **Reset to:** dropdown box to Low and click on **Reset...**



8. Click on **Yes** on the Security Prompt



9. Click on **OK** on both windows
10. Restart the browser by closing/re-opening it, login to RAS and launch any application

