

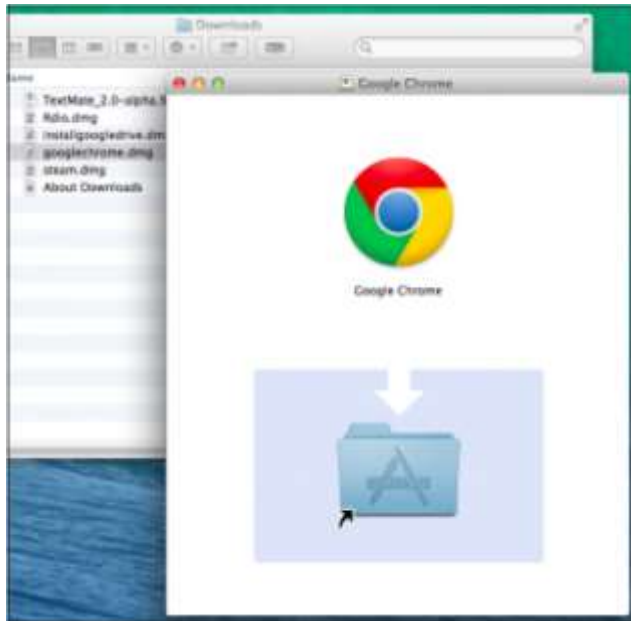
TD Remote Access

Installing Applications on an Apple Mac

Installing/Uninstalling applications on a Mac is very similar to Microsoft Windows. Instead of EXE/MSI files, Macs primarily use DMG files

Install

1. **Drag** the DMG file to the desktop
2. **Double click** the file
3. A window similar to the one below will pop up. In the window, **drag** the application icon to the **Applications folder**



4. You may be prompted for your administrator credentials

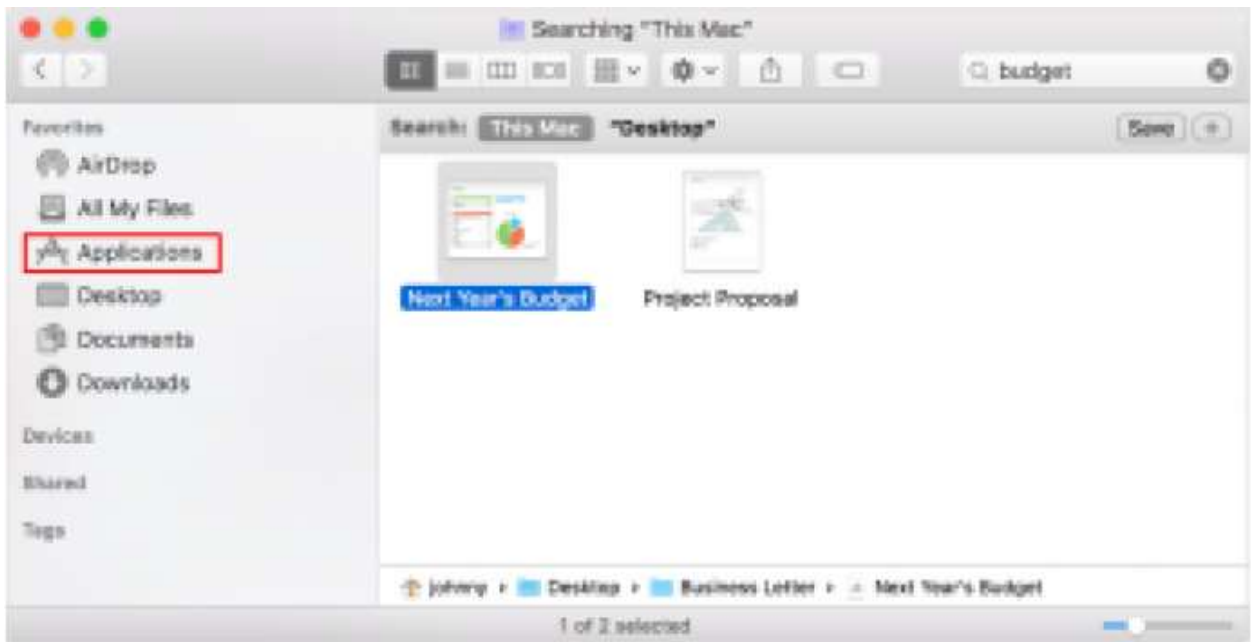
Note: This is the local administrator account on the Mac, which the GES Service Desk does not have access to.

Uninstall

1. Open **Finder** (the Mac version of Windows Explorer)



2. Once Finder is open, you will see an **Applications** folder on the left pane



3. Click the **Applications** folder, find the app you want to uninstall, and drag that app icon to the trash



4. You may be prompted for your administrator credentials

Note: This is the local administrator account on the Mac, which the GES Service Desk does not have access to.

Need more help?

For additional assistance, please call the Global Employee Service Desk at 866-523-HELP (4357).